

ID number: TH066/17/S

Customer Information Letter

Re.: LANTIS[™] Oncology Information System Server

Attention: Radiation Oncology Department

Dear Customer,

This letter is intended to inform you about a software patch of the Lantis System Server.

With Field Safety Notice TH005/17/S Siemens has informed you about a potential safety risk related to patient treatment documentation and quality.

With this software patch the following safety issue of the Lantis System Server has been addressed:

Selected Radiation Oncology products from Siemens Healthineers are affected by the Microsoft Windows SMBv1 vulnerabilities (https://technet.microsoft.com/library/security/MS17-010)

Microsoft has released a patch to address the Windows vulnerability for a selection of Windows operating system versions (KB4012598).

Such patch can be installed on your Lantis System Server, if your Lantis System Server has the Windows Server 2003 SP2 operating system installed.

After installation of the software patch on your Lantis System Server the issue addressed in Field Safety Notice TH005/17/S will be resolved.

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Additional information

In addition Siemens provides the Microsoft hotfix for Lantis System client workstations and Primeview non-syngo workstations running on Windows XP SP3 operating system. The patch needs to be installed by the local IT administrator.

Furthermore we would like to remind you that the Lantis Oncology Information System reached end of support on March 31, 2016. As a consequence availability of spare parts, software patches and bug fixes cannot be ensured. We therefore strongly recommend to replace the Lantis Oncology Information System by a new oncology information system.

We regret any inconvenience that this may cause, and we thank you in advance for your understanding.

Sincerely,

This document is valid without original signature.